

May 21, 2012

Subject: 4<sup>th</sup> Communication Letter – Irving Texas Aftermarket Services transition to Fort Wayne, Indiana is now complete.

Dear Valued Customer,

BAE Systems transition of its Commercial Electronics Aftermarket Services from Irving, Texas to Fort Wayne, Indiana is now complete. The Irving facility surrendered its FAA Repair Certificate on April 10, 2012. This notice is a re-confirmation that all repair shipments should be sent to the Fort Wayne facility. Product shipped to the Irving facility by mistake will be forwarded to Fort Wayne for another 45 days. The correct address is:

**BAE Systems  
2000 Taylor Street  
Dock 1  
Fort Wayne, Indiana, 46802 USA  
Attention: Service Center**

The Customer Service Managers for Repairs on Commercial Electronics products are:

- Aaron Springer (USA Customers), +1-260-434-5184, [aaron.springer@baesystems.com](mailto:aaron.springer@baesystems.com)
- Jenny Collins (Non USA Customers), +1-260-434-5438, [jenny.collins@baesystems.com](mailto:jenny.collins@baesystems.com)
- The central phone number is +1-260-434-5600, ([baeffwaservctr@baesystems.com](mailto:baeffwaservctr@baesystems.com))

The Customer Service Managers for Spare Sales on Commercial Electronics products are:

- Cindy Rhodes +1-972-659-7110, [cindy.rhodes@baesystems.com](mailto:cindy.rhodes@baesystems.com)
- Dale Herren +1-972-659-2013, [dale.herren@baesystems.com](mailto:dale.herren@baesystems.com)
- The central phone number is +1-972-659-4140

Please forward all quality information, surveys and technical data to the Chief Inspector's attention: Brent Kidney, 2000 Taylor Street, Fort Wayne Indiana 46802 (Phone +1-260-434-5460). His email address is [brent.kidney@baesystems.com](mailto:brent.kidney@baesystems.com). Certificates and Capability Lists are available for review on our webpage at <http://www.commercialsupport.biz>.

If you have any further questions, please do not hesitate to contact myself or the identified Customer Service Manager.

Sincerely,



David Weber  
Aftermarket Program Manager  
Fort Wayne, Indiana  
+1 (260) 434-5199